



QUALITY POLICY

The main objective of Axial is to be a leader in its sector providing an excellent quality and achieving customer satisfaction, for which it's committed to:

- a) Meet both customer requirements and applicable laws and regulations.
- b) Show the engagement and leadership necessary to create a culture of high quality and continuous improvement.
- c) Provide suitable resources and trainings to ensure that the work is carried out safely and professionally.
- d) Develop, implement and maintain a Quality Management System, in accordance with the requirements of ISO 9001 and UNE-EN 1090, which will be conducted by the following principles:
 - Ensure that the agreements with the client are clear and well documented.
 - Enhance personnel's satisfaction and competence.
 - Ensure that company processes are standardized, documented and compliant.
 - Ensure that projects carried out by Axial comply with client requirements agreed in each project.
 - Ensure the quality, and provide the best value in the projects and services, protecting its personnel and the environment where they live.
 - Ensure that any Non-Conformance (error or complaint) of interested parties will be detected before reaching the customer, being notified and investigated completely so that corrective actions shall be taken and communicated to whole company.
 - Ensure the compliance, review and continuous improvement of the Quality Management System.
 - Ensure that all suppliers and subcontractors apply quality standards fully compatible with Axial.
 - Carry out an assessment or audit program to measure Axial's performance against the goal and objectives set up, which are formally reviewed by the Axial Management to ensure the effectiveness of the Quality Management System.

Axial considers its Human Resources as key factors to obtain such objectives. Therefore, the Axial Management requires its employees:

- Commitment with the satisfaction of the client's requirements, as well as Laws and Regulations.
- Involvement in all phases of the Quality Management System.
- Perform the works as best as possible contributing to managing a shared and accessible knowledge.
- Minimize mistakes by assessing risks and prioritizing resources consequently.
- Exceed customer expectations by offering a timely, friendly and professional service.
- Focus on continuous improvement.

The Axial Management establishes the quality objectives to be achieved and improved; and of which all Axial's employees are responsible for.

Signature: General Manager of Axial Structural Solutions

